IDFlow Terms of Use

Version 1.2 | Last updated 11 November 2026

This version applies from the effective date notified when it is published, with fresh acceptance where required. It does not retrospectively change an earlier agreement.

1. Who we are and this agreement

IDFlow is operated by SPIRITBE TECHNOLOGY LTD, a UK limited company, company number 16163151 ("IDFlow", "we", "us"). Our correspondence address is Flat 84, Meeches House, 3 Pavana Square, Brentford, England, TW8 0YH. Contact us at support@idflowapp.com. These Terms govern your use of our app and its associated services.

Read these Terms before accepting them or uploading content. Our separate Privacy Notice explains how we handle personal data. Accepting these Terms does not provide consent to marketing or every use of personal data.

IDFlow is an electronic-music discovery and communication service connecting artists and labels. It provides profiles, track and preview sharing, discovery, comments, messages, and collaboration workflows. It is not a general-purpose social network, music ownership registry, record label or legal advisory service.

EU Digital Services Act legal representative

Our legal representative under Article 13 of the EU Digital Services Act (Regulation (EU) 2022/2065) is Axel Yalmaz. Postal address: 13 Han Asparuh Street, Floor 6, Apartment 18, 4230 Asenovgrad, Bulgaria. Email: info@idflowapp.com. Telephone: +44 7780 949156.

2. Eligibility and accounts

You must be at least 18 to use IDFlow. Provide accurate account information, represent yourself honestly, and keep your credentials secure. If you act for a label or another organisation, you must have authority to do so. You may not impersonate an artist, label, rightsholder or another person, falsely claim credentials, or misrepresent your affiliation.

Tell us promptly if you believe your account has been compromised. You are responsible for your own actions and for access you authorise; this does not make you automatically liable for every unauthorised action or remove our security responsibilities. Do not share accounts to evade restrictions, manipulate allowances, or return under another identity after a ban without our permission.

3. Electronic music and relevant content

Public uploads, previews, artwork, descriptions, profile promotions and comments must serve the electronic-music community and the feature in which they appear. Related artwork, performance footage, artist information and legitimate professional discussion are allowed. Unrelated memes, entertainment posts, advertisements, political campaigning and other off-topic material are not allowed merely because a music track is attached.

Only electronic music that fits a genre available in the IDFlow application may be uploaded. Select the genre that accurately describes your track. Music outside the supported catalogue is not accepted. Do not mislabel music to gain exposure or evade these rules.

Normal, respectful conversation between users is allowed, including ordinary greetings and incidental personal discussion. This does not permit unrelated public posting, unwanted solicitation or misuse of messages. Genuine criticism, disagreement or a good-faith complaint is not itself harassment.

Off-topic content and misleading genre labels may be removed or returned for correction and normally receive a formal warning under section 8. They are not automatically treated as criminal conduct or copyright infringement.

4. Content and behaviour we prohibit

These rules apply to tracks, lyrics, artwork, videos, profiles, names, comments, messages, voice recordings and links, including private communications through IDFlow. Do not:

• Upload, distribute, solicit or facilitate illegal material or criminal activity, including trafficking, unlawful drug or weapon sales, fraud, terrorism, credible threats, or the planning or encouragement of violence.

• Create, possess through our service, upload, request or distribute child sexual abuse or exploitation material; groom, sexually exploit or endanger a child; or facilitate such conduct. This includes prohibited synthetic material. Do not send us copies of suspected abuse material as an ordinary email attachment; report its location instead.

• Post pornography, sexually explicit imagery or video, non-consensual intimate material, sexual exploitation, or sexual solicitation. A musical or artistic setting is not permission to post prohibited sexual material.

• Encourage, promote or provide instructions for suicide, self-harm or eating disorders, dangerous stunts or challenges, or the harmful use of substances. This prohibition applies to audio and lyrics as well as text and visual content. A reference to these subjects is not automatically a violation: we consider context, including genuine prevention, recovery or supportive discussion.

• Post graphic gore, depictions of real killings or severe injury intended to shock, or material celebrating or encouraging serious harm. Legitimate safety reports about such content are not violations merely because they describe the concern without reproducing prohibited material.

• Threaten, stalk, bully, harass, sexually harass, dox or intimidate anyone; incite hatred; or attack people based on race, ethnicity, nationality, religion, disability, sex, sexual orientation, gender identity or another protected characteristic. Racism and homophobia are prohibited.

• Use profanity in titles, descriptions, names, profile text, messages, voice messages or comments. Non-abusive swearing is permitted only within song lyrics, including lyrics heard in an otherwise permitted track preview. This exception does not permit hate speech, discriminatory slurs, threats, harassment or other prohibited content in a song, and does not permit copying profane lyrics into a title, description, message or comment. Everyday non-abusive slang is not prohibited merely because it is informal. Context and accurate interpretation matter; disagreement or dislike of a musical style is not itself hatred toward people.

• Send spam, repeated unwanted contact, mass unsolicited promotions, deceptive third-party links, phishing messages, scams, malware or malicious files. Relevant, lawful links are allowed where the feature permits them; links must not evade these rules or expose users to harm.

• Steal credentials, access accounts or systems without permission, interfere with service security, manipulate engagement, scrape private content, circumvent access controls, or misuse reporting and appeals to harass others.

• Infringe copyright, trademark, privacy or other rights, leak private recordings, or impersonate someone's voice or identity deceptively or without required authority.

Serious or deliberate harmful violations can lead to immediate permanent termination following assessment under section 8. IDFlow is not an emergency service. Contact the appropriate emergency services if someone is in immediate danger.

5. Your music, ownership and permissions

You retain the rights you lawfully hold in your content. Uploading to IDFlow does not transfer copyright to us or prove that you own it. Only upload content you own or are authorised or otherwise lawfully entitled to share for the uses you enable. This includes permissions relating to the sound recording, composition, samples, vocals, performances, artwork and video. Naming or crediting an owner does not by itself give permission.

Do not upload stolen or leaked tracks, unauthorised copies, or remixes, samples or other material for which the necessary rights are missing. Having purchased or downloaded a song does not by itself authorise uploading it. We respect applicable copyright exceptions and will consider a properly explained lawful-use claim; the mere existence of copyright does not make every use unlawful. Where applicable EU law permits, you may use protected material for quotation, criticism, review, caricature, parody or pastiche, subject to the conditions of the relevant exception. Other applicable lawful-use exceptions also remain available.

You grant IDFlow a non-exclusive, royalty-free licence to host, store, technically copy, process, transcode and deliver your content as necessary to operate the features you use, including through our service providers. This permission applies wherever those service operations occur, subject to our Privacy Notice and applicable law, and follows your sharing choices. It does not give us ownership or permission to use your music for unrelated advertising. Any distinct use of content beyond operating these features requires its own lawful basis, appropriate information and any permission required by law; accepting these Terms does not grant a blanket right to repurpose your content.

The licence lasts while your content is stored for the features you use, including the released-track records described in section 7, and for the limited period reasonably necessary to complete deletion, maintain disclosed backups, or meet a specific lawful preservation obligation. Retained copies must remain restricted to the relevant purpose; this is not permission for indefinite public distribution after deletion.

Providing a private full track to a label for evaluation does not, by itself, authorise commercial release, redistribution, sale or copyright transfer. Recipients must obtain the necessary separate permissions. Do not copy, leak or redistribute another user's private material without lawful authority.

We cannot guarantee that another person will never copy, record or misuse content they can access, or that copies already downloaded can be recalled. We do not certify ownership or guarantee protection against infringement. You remain responsible for your own uploads and conduct, but these provisions do not exclude IDFlow's own legal, security or contractual responsibilities.

6. Copyright complaints and disputes

Reporting and our registered agent

Report suspected infringement through the app's copyright-report option or email **info@idflowapp.com**, including if you have no account or cannot sign in. Identify the work, the relevant IDFlow content and its location, why you believe the use is unlawful, your relationship to the rightsholder and how we can contact you. People who are not rightsholders can flag suspected misuse but must not falsely claim to own rights or represent an owner.

For formal United States Digital Millennium Copyright Act (DMCA) notices and counter-notices, contact our designated agent:

Detail	Contact
Designated agent	Axel Yalmaz
Organisation / service provider	SPIRITBE TECHNOLOGY LTD
Postal address	Flat 84, Meeches House, 3 Pavana Square, London, TW8 0YH, United Kingdom
Telephone	+44 7780 949156
Email	info@idflowapp.com
U.S. Copyright Office designation number	DMCA-1083289
Registered alternate names	IDFlow; idflowapp.com

The designation is searchable under SPIRITBE TECHNOLOGY LTD or IDFlow in the U.S. Copyright Office's DMCA Designated Agent Directory. This registers a contact for complaints; it does not register users' music, certify ownership or guarantee immunity from liability.

Formal DMCA notices

A copyright owner or authorised representative should send a written notice to the agent above containing:

1. A physical or electronic signature of the person authorised to act for the owner of the exclusive right concerned.

2. Identification of the copyrighted work, or a representative list where multiple works at a single online site are covered.

3. Identification of the allegedly infringing material and enough information for us to locate it, such as the IDFlow link or content identifier and uploader details.

4. Contact information sufficient for us to reach the complainant, including an address, telephone number and email address if available.

5. A statement of a good-faith belief that the complained-of use is not authorised by the copyright owner, its agent or the law.

6. A statement that the information is accurate and, under penalty of perjury, that the complainant is authorised to act for the owner of the exclusive right allegedly infringed.

Do not knowingly make materially false claims. Consider any licence or applicable legal exception. You do not need a U.S. copyright registration number merely to submit a notice. An ordinary in-app report that lacks the required information is not automatically a complete DMCA notice; we can request missing information without ignoring an identifiable infringement concern.

Review, restrictions and notification

Our administration team reviews reports and relevant evidence. We act expeditiously to remove or disable access in response to a qualifying DMCA notice or when applicable law otherwise requires action. We do not require a court judgment before restricting access in those circumstances. We may request clarification, act on our own findings or comply with a lawful order. A report alone does not establish infringement or automatically justify a permanent ban.

We take reasonable steps promptly to notify the uploader of a copyright restriction and explain the reason and challenge route, subject to lawful disclosure limits. We may share the relevant complaint with the uploader as necessary to explain and resolve the dispute, with unnecessary personal information omitted where appropriate. Complaint information is handled under our separate Privacy Notice.

Counter-notices and other challenges

If your material was removed or disabled under the DMCA because of a mistake or misidentification, you may send a written counter-notice to our designated agent containing:

1. Your physical or electronic signature.

2. Identification of the removed or disabled material and where it appeared before the restriction.

3. A statement under penalty of perjury that you have a good-faith belief the restriction resulted from mistake or misidentification.

4. Your name, address and telephone number, and a statement consenting to the jurisdiction of the U.S. Federal District Court for the district where your address is located or, if you are outside the United States, any judicial district where IDFlow may be found. You must also state that you will accept service of process from the original complainant or their agent.

A counter-notice has legal consequences. We will forward a valid counter-notice, including its required contact details, to the original complainant. We will tell that person that we intend to restore access in 10 business days. Under this procedure, we restore the material or access no earlier than 10 and no later than 14 business days after receiving the valid counter-notice, unless our agent first receives notice that the complainant has filed an action seeking a court order restraining the relevant infringement. A separate lawful restriction, such as an independently established safety violation, may continue; we will identify that separate basis rather than describe it as an unresolved copyright notice.

You can also explain ownership, permission, mistaken identification or lawful use through our ordinary appeal route at support@idflowapp.com. We review copyright challenges without undue delay through a human reviewer. An ordinary appeal is not automatically a statutory counter-notice. UK, EU and other applicable legal notice and challenge procedures remain available; the U.S. counter-notice declarations are not a condition for making every non-U.S. complaint or appeal. Removal and restoration are platform decisions, not final judgments about ownership.

Repeat infringement

We terminate accounts of repeat infringers in appropriate circumstances. Deliberate theft, leaking or serious infringement may justify termination on a first incident. We consider the evidence, severity, relevant previous incidents, retractions and successful challenges. We do not require three warnings or a court judgment in every case, and do not automatically count duplicate reports, withdrawn errors or overturned decisions as separate infringements. Section 8 explains notices, human appeals and account consequences.

We may retain the restricted evidence necessary to handle a complaint, challenge, lawful preservation obligation or claim, as explained in the Privacy Notice. This is not a promise to preserve all uploads or messages indefinitely. We accommodate and do not interfere with standard technical measures meeting the requirements of 17 U.S.C. § 512(i); this is not a claim that every upload is checked against every copyrighted recording.

7. Artist and label arrangements

IDFlow helps users connect; it does not enter into, negotiate as your agent, or guarantee recording, publishing, licensing, distribution or release contracts between you. Independently assess other users and agree your commercial terms with them.

Workflow labels such as requested, accepted, signed and released record user actions or reported progress. They do not certify ownership or guarantee that an external contract exists or has been performed. They can have real in-app effects, including granting or revoking track access, closing competing workflows, archiving a track or locking a slot. Review the explanation at the relevant action before confirming it.

When a track is marked released, IDFlow retains its master file, prepared media, track information and associated release/deal history while the owning account exists, even if that material is no longer visible in the feed or ordinary upload slots. Necessary release/deal and access history is retained with that record. Extra release-related viewing and processing diagnostics are limited to six months from first release, subject to specific open cases or justified evidence holds, as explained in the Privacy Notice. Marking a track released is not a request to delete it, does not give a label new ownership rights and does not reopen revoked access. Account deletion and applicable copyright or safety removal still apply. This storage is not a guarantee of permanent archiving, recovery or future availability.

These Terms do not invalidate agreements you independently form, including through communications where applicable law gives those communications contractual effect. A subscription does not guarantee discovery exposure, label interest, a signing, earnings or a release. Paying for more slots does not purchase priority in discovery ranking.

8. Warnings, restrictions and permanent bans

We may remove or restrict content, issue a warning, suspend features or terminate an account according to the nature, severity and context of a violation. We may temporarily restrict access promptly while investigating a serious safety or infringement concern. A permanent decision requires an assessment, not simply a report count or an unexplained automated flag.

For a first low-severity relevance, genre or comparable violation, we will normally remove or require correction of the content and issue a formal warning by email to your registered address, through the app, or both. The warning will identify the rule, incident and consequence of repetition. A confirmed repeat of the same or substantially similar offence after that warning leads to permanent termination following review. There is no fixed six-month reset and no three-warning entitlement. Multiple reports about one incident are not separate offences; overturned warnings do not count. Before termination, we check that the earlier warning was communicated, that reliable records support repetition and that the decision is justified in context and proportionate. We retain only the enforcement records needed for a documented purpose, subject to the Privacy Notice and periodic necessity review; this policy does not authorise keeping all content indefinitely.

Confirmed serious violations-including spam or link spam, profanity in the prohibited surfaces listed in section 4, racist or homophobic abuse and other hate speech, harassment, malicious platform abuse, scams, malware, child exploitation, credible threats and deliberate serious infringement-lead to immediate permanent termination without a prior warning, subject to review of the evidence and applicable law. Immediate action does not mean an automatic ban based solely on a report or a keyword match. We consider context, mistaken identification, the lyrics exception and good-faith reporting of abuse, and provide the challenge route below.

Our notice will describe the action, the relevant reason and how to challenge it, subject to lawful disclosure limits. You can contact support@idflowapp.com to appeal, including while signed out or banned. We will provide human review and correct mistakes. Submit an appeal promptly; we will accept ordinary moderation appeals for at least six months after notification, without shortening any longer right or separate statutory procedure. You retain applicable rights to regulators, courts and legally available dispute-resolution bodies.

Permanent termination means you cannot resume using IDFlow or evade the restriction with another account unless the decision is reversed or we authorise a return. It does not remove your ability to raise a complaint, exercise applicable data rights or resolve billing.

During a ban, we restrict account access and hide your profile, content and conversations from normal app views. We retain necessary recovery data for six calendar months from dispatch of the ban notice so a successful appeal can restore eligible account data. A ban does not cancel an independently formed artist-label contract. Restoration does not override other users' blocks, separate content decisions, expired subscriptions or changes made independently of the ban.

If the ban remains in place, we send at least 30 days' advance notice before eligible account data is permanently erased. A pending appeal, unresolved delivery failure or applicable preservation hold pauses the relevant erasure. If an appeal is rejected and the ban is upheld, erasure will not begin before the original recovery deadline or 30 days after the decision notice, whichever is later. We cannot restore data once irreversible erasure begins. Necessary restricted evidence, other participants' own records and provider backups are treated separately as explained in the Privacy Notice. We may retain a minimal protected email-matching record to enforce a continuing registration restriction, subject to necessity review. These arrangements do not remove separate data-protection rights or legally required action.

9. Track slots and plans

The included artist allowances are:

Plan	Included track slots
Free	1
Artist	5
Pro	15
Studio	40

A slot holds one current demo or promo. Submitting a new track uses that slot's upload allowance for its current cycle, whether or not the preview is immediately published. Payment does not guarantee moderation approval. A technical failure is not itself a policy violation; contact support if an upload or its allowance is incorrectly recorded.

Slot allowance rule: each new track upload uses that slot's allowance for the current cycle. You may archive and unarchive the same track repeatedly without using, restoring or changing the allowance. Archiving controls visibility; it does not create permission to upload a replacement. If the current cycle's allowance has been used, deleting its track leaves an empty, locked slot until the next eligible cycle.

At the next eligible renewal, a new allowance becomes available and the existing track may remain in place. Keeping, archiving or unarchiving that existing track does not spend the new allowance. You may replace it, or delete it and upload a different track, using the new allowance. That new upload then locks the slot again for the remainder of the cycle. Unused allowances do not accumulate. Paid renewal must be confirmed; the displayed date alone does not grant another allowance. Free accounts have the monthly allowance cycle shown in the app, without a subscription charge.

For example, upload Track A in one cycle and the slot is used. Archive and unarchive Track A as often as you like; you cannot upload Track B in that slot during that used cycle. After renewal, Track A can remain archived or visible while you choose whether to use the new allowance for Track B.

Artist confirmation of release can clear a slot while retaining the released master and associated record under section 7, and keeping the slot locked for the rest of its cycle. An empty slot can therefore still be locked. Archiving, marking a track released and deleting content are different actions.

These Terms describe included plan slots only. Extra credits, extra-slot packs and add-on purchases are not included in the plans described here. Any future offer requires separate clear information and applicable terms before purchase. Messages, deals and signing are available on Free; a paid subscription is not required merely to progress a deal.

10. Subscriptions, cancellation and plan changes

Paid plans are monthly subscriptions only where offered for purchase. Before you buy, the applicable store checkout shows the actual price, currency, taxes where applicable, billing period, renewal terms and any offer conditions before purchase. We do not promise a price that has not been displayed and accepted. Subscriptions renew unless cancelled through the applicable store process. A promotional price lasts only for the period and eligibility shown at checkout; the subscription then renews at the disclosed regular price unless cancelled. An invitation or offer screen is not confirmation that a purchase or redemption has completed.

You can manage an Apple subscription through Apple subscription settings, including when you cannot access IDFlow. Manage a Google Play subscription through Google Play subscriptions. Where available, the app's subscription-management control opens that provider's process. Deleting the app, signing out or requesting account deletion is not confirmation that store renewal has stopped. Contact support if you cannot locate or cancel your subscription.

Ordinary cancellation stops future renewal and normally takes effect at the end of the paid period; paid access continues until then unless a separate justified suspension, refund, revocation or legal requirement applies. Changing which tracks you want to keep does not itself cancel or downgrade a store subscription.

If you move to a smaller plan, including Free, the number of included slots decreases. Use the track preferences to select eligible tracks to retain. **Tracks exceeding the new allowance may be removed, not merely hidden**, and associated access and ongoing workflows may close. If no valid preference is saved, the app's applicable fallback selection is used. Before relying on this process, we will clearly disclose the selection and consequence and provide a reasonable opportunity to choose and preserve your own copies. Released-deal material follows its separate lifecycle and the Privacy Notice.

For verified payment failures, our recovery process allows seven days to resolve the failure before a move to Free and removal of excess eligible tracks. Our notice explains your deadline and choices. We will not treat an unverified provider outage or a missing notification as proof of non-payment. We take account of applicable store grace periods and verified entitlement states when determining when paid access ends.

If IDFlow permanently terminates your access, the ban notice will include guidance on cancelling your subscription through the relevant Apple or Google account and a support contact you can use without signing in to IDFlow. A ban does not itself confirm that store renewal has stopped. Unless cancellation has been confirmed, use the store's subscription settings to stop renewal. We will assist with cancellation difficulties, use available provider processes where appropriate to resolve ongoing billing, and assess unused prepaid time and any charges after termination. We will provide refunds or other remedies where legally required and assist with the store's refund process. There is no automatic forfeiture of every payment merely because an account is banned, and cancellation guidance does not limit our own legal obligations.

Applicable cancellation, withdrawal and refund rights remain available. Store procedures do not remove our own legal obligations. These Terms do not waive statutory rights merely because you used a slot or accepted the Terms. Any legally necessary request for immediate supply or acknowledgement affecting withdrawal rights must be presented separately and appropriately at checkout.

11. Service operation, deletion and privacy

We will provide the service with the care and skill required by applicable law. Availability can be interrupted by maintenance, security incidents or technical problems. We will communicate material service restrictions where practicable. Keep your own original recordings and other important material; IDFlow is not a guaranteed archival or backup service.

You can start account deletion in Settings. You can also request deletion at https://idflowapp.com/delete-account or contact privacy@idflowapp.com for assistance if you cannot use that process. **Deleting your IDFlow account does not automatically cancel an Apple or Google Play subscription.** Use the relevant subscription-management link in section 10 to stop renewal; you do not have to wait for a paid period to end before requesting deletion. Content removal

and account deletion follow the Privacy Notice, including justified retention exceptions and the time needed to complete storage cleanup. Previously downloaded copies outside our control may remain with recipients. A ban is not the same thing as immediate erasure of every record.

Any introduction of inactivity-based deletion must be explained in the Privacy Notice and advance notices before it operates. We will not introduce inactivity-based deletion without the applicable disclosures and advance notices.

12. Responsibility and legal rights

You are responsible for your own content, permissions, representations and conduct. IDFlow does not guarantee another user's honesty, performance, ownership or compliance, or the outcome of an artist-label arrangement. We are not responsible for an independent user's wrongdoing merely because you connected through IDFlow; whether liability arises depends on our own obligations and applicable law.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited, including for fraud, fraudulent misrepresentation, death or personal injury caused by negligence, or mandatory consumer remedies. Nothing removes our responsibility for our own unlawful acts, required security measures or other non-excludable duties. We do not require you to indemnify us for every claim regardless of fault.

If you are a consumer, your mandatory protections remain available. If you use IDFlow for business purposes, that does not automatically turn every other user's account into a business account or remove rights they actually have.

13. Changes, complaints and applicable law

We may change these Terms for a legitimate reason, such as a legal requirement, a security need, a material feature change or a clearer explanation. We will identify the change and effective date and give reasonable advance notice of material changes unless a lawful urgent reason requires otherwise. Changes will not retrospectively turn permitted conduct into a violation or silently remove already-accrued rights. We will seek fresh acceptance where required and provide an appropriate way to stop using the service and address a paid subscription if you do not accept a material change.

Contact support@idflowapp.com for contractual or service complaints, safety@idflowapp.com for safety concerns, info@idflowapp.com for copyright complaints, and privacy@idflowapp.com for privacy rights. Relevant in-app reporting remains available. We will explain any further applicable complaint route; contacting us does not prevent you using a court, regulator or other remedy available by law.

English law governs this agreement, subject to mandatory protections that apply where you live. Consumers may bring proceedings in courts available to them under applicable law; this clause does not force consumers to give up their local protections or remedies. For business users, the courts of England and Wales have jurisdiction, subject to mandatory applicable rules. These Terms do not require mandatory arbitration or a waiver of class-action rights.

If a provision cannot lawfully apply, the remaining provisions continue to apply to the extent permitted by law. Failure to enforce a rule immediately is not permission to keep breaching it. Any transfer of this agreement must preserve your rights and must not materially reduce the protections promised to you.